

December 24, 2021

### Notes on Annual Performance from Council

Our current Council has five goals that we've all strived to fulfill. Not all Council members were available to provide input as we work toward a new reporting system.

#### **Economic Development**

This past year and for the near future our city has and will contribute greatly to this goal. Infrastructure such as our new City Hall, the Airport improvements, downtown redevelopment, a myriad of street projects, and park system projects have helped our existing businesses and tourism. We will also be assessing our riverfront and exploring the possibility of a downtown entertainment district and docking facility.

#### **Fiscal Stewardship**

Wow what a year to expand on this goal! Passage of the Use/Internet tax was huge and has allowed the creation of better, sustainable compensation plan for our most important asset—our employees! We continue to be open and transparent also.

#### **Improve Neighborhoods**

This is less tangible and harder to see but the Keep Cape Beautiful Committee has greatly improved cleanliness throughout the city. Slowly, streets continue to be improved, Development in the Downtown is drastically improved with the completed Spanish St corridor, the mid-town area around River Campus is improving greatly with Scott Blank's plans and South Cape is about to be revolutionized with the Southside Farm/Village complex.). Keep Cape Beautiful Committee also planted 800 deer resistant bulbs across the city which will be in full bloom in Spring. 2021 Annual Litter Inventory saw the sharpest reduction of litter in Ward 1. 2021 Trash Dash along Hawthorne between Hopper and Lear Drive removed 16 bags of trash. 2022 Trash Dash events tentatively located along Lombardo at Clark

#### **Safety and Health**

We continue here with a tremendous fitness and health program, a great emergency preparedness plan and an effort to expand our elimination of nuisance issues around the city. With the passage of the Use Tax we hope to increase the number of police officers and first responders as soon as possible to fill vacant positions. Next year, we plan to:

- Restore access to crime mapping through our vendor or seek alternatives to restore public access to crime data
- Promote Neighborhood Watch Programs and return to community engagement activities by police and fire which were postponed due to COVID-19
- Promote Security Camera Installation and address lighting issues

#### **Streamline Business & Citizen Interaction.**

Moving from old City Hall will aid this greatly as utility billing is now in Osage Center and kiosks could be on the horizon in other areas. Development Services has much easier access in the old Carnegie Library and we've continued to encourage public participation in our Council meetings, regular reports from Advisory Boards at Council meetings throughout the year, and last but not least, Citizen Academy should begin again. We plan to re-evaluate the urban deer hunt and also the liquor license restrictions that place business owners/restaurants at a disadvantage.

We hope this provides you with a brief synopsis of 2021 and the successful year it's been. We'd be remiss if we did not mention the long process Council went through in hiring our new City Manager. Hiring Dr. Kenneth Haskin was a great success. As we begin 2022, we see great things on the horizon for Cape Girardeau!



**SPORTS COMPLEXES**   
125 league games & a tournament  
89 Fields maintained  
2400 Concession items

**MAINTENANCE**  
**910 ACRES**  
  
mowing, trim, clear, maintain,  
10 Cemetery Headstones  
46 miles of trail inspected

**SPORTS PLEX**  
Weekly Tournament  
10 Sports Trainings  
15 League Games  
40 Court/Field Rentals

**OSAGE CENTRE**  
**600 Fitness Patrons**  
  
22 rentals  
30 fitness classes

**JAYCEE GOLF**  
**996 ROUNDS**  
**2988 HOURS**  
288 golfballs in 4 ponds

**SHAWNEE & ARENA**  
4 Building Rentals  
10 Court Rentals

**SPLASH & BUBBLE**  
455,000 Gal. water and 700 chlorine  
5400 Splashes  
1000 Splash Chlorine G.  
20 French Fry Cakes

**120 POTTIES**   
810 Trash Cans

**PARKS, GOLF, OSAGE, SHAWNEE, ARENA, 4H, MAINTENANCE, FTE AQUATICS, FITNESS 125**  
**PARKS & REC**

**105** weekly calls for help  
 49% medical, such as injuries, drug overdoses  
**3 minutes 23 seconds** avg time from Firefighter notified to arrival



**PREVENTION & PREPARATION**  
**82** children reached  
**11** inspections, plan reviews, events

**56** hours per week on-duty per firefighter.  
CITYOFCAPE.ORG/FIRE

**FIRE, EMS, TECHNICAL RESCUE AND EMERGENCY MANAGEMENT SERVICES AVAILABLE 24/7/365**

 **calls for service 887**

**126**  **Police reports written & processed**

 **Traffic accident 35 cases**

 **Arrests 38**

**104** **Nuisance Abatement**  
calls for service

 **Traffic/Parking 75 citations issued**

FTE 127

**POLICE** PATROL, DETECTIVE, TRAFFIC, SRO, COMMUNITY EVENTS, JAIL, EQUIP, COMMUNITY AFFAIRS & TRAINING, 911  
CITYOFCAPE.ORG/POLICE

# CITY of CAPE GIRARDEAU

Weekly Outputs 2021-22\*

 **21** applications & permits  
 **3** as-builts added to GIS  
 **1** m<sup>2</sup> of property maintenance inspection  
**54** projects provided engineering oversight 

**FLY CGI**  
 **152 passengers** Cape <-> Chicago

 **80** inspections of active construction sites

Requested residential rental compliance inspections

**5** inspections for new/renewal business and/or liquor licenses

**57** Contractor, business, and rental licenses issued

**DEVELOPMENT**  
ENGINEERING, GIS, PLANNING  
INSPECTIONS, STREETS/TTF

FTE 46  
DOWNTOWN, BUSINESS PARK, VISIT CAPE, CGI...

## HUMAN RESOURCES CITYOFCAPE.ORG/JOBS

 Administer pay, benefits, training, and more for ~500 FTE

Maintain, troubleshoot 100s of phones/computers, dozens of Police Laptops, assist with multiple Police videos, manage network, virtual servers, email, ERP admin. printer issues, computer replacements

**INFO TECH**  


**MUNI COURT**  **300** court cases heard, **210** prosecuted  
**54** warrants issues (MUNI COURT '20 DATA)  
**250** driving & criminal histories req.



**3500-4K** Utility bills processed  
**7** Elected Council Members  
**20** advisory boards

**ADMINISTRATION** FTE 31  
COUNCIL, MANAGER, CITIZEN SERVICES/CLERK, HR, ATTORNEY, COURT, FACILITY

**\$79M+**  
Accounting every penny  
**FINANCE**

**Service Requests <100**

Potholes, grade alleys, sweep street, tree removal/trimming, standing water, erosion, inlet obstructed/ loose, ditch obstructed, sewer backup, sewer leak, slow drains, sewer odor, traffic light malfunction, sign missing/damaged, deliver/ pick up/repair/replace trash and/or recycle carts



**10,000** **SOLID WASTE**  
**Households**  
Provided with curbside trash & recycling services generating ...



**266,000 pounds** of Solid Waste

 **275 miles of sewer**  
**SEWER MAINTENANCE**

**87,500 pounds** of Recyclables 

**WASTEWATER**  
**42 MILLION** GALLONS TREATED  
**50 Free pickups**  
**15-60 charge pickups**

**9 TONS** FERTILIZER PRODUCED  
**32 LIFT STATIONS** **212 WORK ORDERS**




## STREET RENOVATION




**226 miles of streets**  
**14 miles of alleyways**  
**Sweeps approximately 200 miles**  
**Maintains over 7,800 traffic signs**  
**Manages traffic signals at 22 intersections**  
**Mows nearly 600 acres of right-of-way several times/year**  
**Stripes over 250 crosswalks and over 60 miles of street centerlines**  
**Manages the city street light programs which includes 3,400 total**



 **Pothole? Nuisance?**  
CITYOFCAPE.ORG/REPORT

**FLEET MAINTENANCE**  
 **1,000 cars, trucks, & machines**  
**4,000 repairs completed**  
**500 maintenance services**

**STORMWATER MAINTENANCE**  
 **3,900 storm drain inlets**  
**93 miles of drainage pipe**  
**8,460 ft. of levee**



**WATER - 38 MILLION GALLONS**

**Reads over 4,300 meters... Maintains 319 miles of water main... Responds to over 200 customer service calls... Locates 125 lines for contractors and homeowners... Operates 9 booster pump stations, 8 storage tanks and 7 wells...**

**Alliance**  
Professional Water and Wastewater Operations

**24/7/365 PUBLIC WORKS** FTE 102  
WATER, FLEET, STORMWATER, WASTEWATER, SOLID WASTE, STREET, TRAFFIC, SNOW PLOW

**Completes 50 preventative maintenance and repair tasks at 2 water plants**  
CITYOFCAPE.ORG/PUBLICWORKS